



Daniela Granata

Konecta Italia S.p.A. – Privacy Manager
Konecta Insurecom S.r.l. and Konecta Pay Care S.r.l. - DPO

Daniela is an experienced Privacy & GDPR Manager with a demonstrated history of working in the BPO industry. Skilled in Privacy Law, BPO, Management and General Data Protection Regulation (GDPR). Daniela is very interested in new technologies and likes learning about new and challenging subjects. She enjoys spending time with her family and friends.

Daniela was born in Ortona (CH), Abruzzo – Italy. She graduated from the University of Pisa in Business Administration in 2000. Between October 2020 and July 2021, she attended the course in “Master of Personal Data Protection & Data Protection Designer ®”, final examination passed (<https://www.istitutoitalianoprivacy.it/albo-maestri-iip/>). Since 2014 she is certified TÜV - Privacy Officer.

Daniela was appointed **DPO at Konecta Insurecom Srl** (giugno 2023 – Present) and **Konecta Pay Care Srl** (ottobre 2023 – Present).

From January 2020 is currently working as **Privacy Manager at Konecta Italia S.p.A.** (already Comdata Spa) (Milan Office).

She is responsible for:

- Privacy & GDPR Compliance for the Group's Italian companies.
- coordinating the privacy compliance for some of the Italian branches of the Group.
- managing and updating Konecta S.p.A. accountability system for GDPR and data protection.
- coordinating internal projects to support the business that impact on privacy compliance, in order to ensure the achievement of business objectives in compliance with the applicable regulatory framework.
- supporting the external DPO for supervisory activities on processing, data subject requests and data breaches;
- keeping and maintaining the "Record of Processing Activities" as Data Controller and Data Processor;
- drafting Data Protection Agreements with customers and suppliers;

- drafting, working daily with the external DPO and the CISO, DPIAs for new projects/activities;
- designing e-learning courses on GDPR for specific groups of the company population;
- participating, as audited function, in privacy & security audits of corporate clients on compliance with contracted DPAs.

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From July 2021 to July 2022, she was **member of the Group Compliance Committee**.

Between 2018 and 2019, Daniela has been **DPO Assistant at Comdata S.p.A.**

Member of the DPO Committee with the task of supporting the Comdata Spa Data Protection Officer (DPO) in carrying out the tasks and functions assigned to it, namely:

- inform and advise the Company on the obligations deriving from the GDPR, as well as other national or European Union provisions relating to data protection; among other things, collect information to identify the treatments carried out, analyze and verify the treatments in terms of data protection compliance;
- monitor compliance with the GDPR, other national or European Union provisions relating to data protection as well as the Company / Group policies regarding the protection of personal data, including the attribution of responsibilities, awareness and training of the staff participating in the treatments and related control activities;
- assess, for the purpose of adopting corrective measures and defining intervention priorities, the risks inherent in the treatments carried out by the Company, taking into account the nature, scope, context and purposes of the same treatments;
- act as a contact point with the Italian Data Protection Authority for questions related to the processing, including the prior consultation referred to in Article 36 of the GDPR, as well as cooperate with the Authority and, if necessary, consult it.

Between 2008 and 2018, Daniela has been **Privacy Manager at Comdata S.p.A.**

Her main responsibilities were:

- ensuring compliance and general governance of aspects relating to the processing of personal data in accordance with legal requirements (Privacy Code - Legislative Decree 196/2003 and Provisions of the Supervisory Authority);
- drafting internal documents (appointments, disclosures, etc.) necessary for the correct implementation of legal requirements inherent in company processes, external documents (client check lists, requests from the Supervisory Authority, etc.) on privacy aspects and issuing company guidelines on data protection;
- coordinating preparatory activities for audits of clients of BPO services on the correct handling of personal data managed for existing contracts and supporting the corporate areas involved in the audit phase;
- drafting and reviewing the privacy rules and annexes (e.g. appointments of officers, assessment checklists, etc.) contained in contracts with service procurers and suppliers;
- managing privacy requests made by internal departments;
- defining the content and methods of providing training on the subject;
- coordinating and carrying out auditing and control activities on compliance with corporate governance on the subject of Privacy.

